

Bridge Medical Centre



REPEAT PRESCRIPTIONS

Wassand Close,

Three Bridges, Crawley,

West Sussex RH10 1LL

Tel: 01293 526025

Fax: 01293 553490

Website <http://www.bridgemedicalcentre.co.uk>

REPEAT PRESCRIPTIONS

Most of our patients have a computer print-out showing their medication. However, not all patients' medication can be put onto the computer. Please tick the medication you require and indicate whether you would like us to send your prescription to one of the local chemists—listed with telephone numbers on the back of this leaflet. Please mark the top of the request with the name of the chemist. Unless you tell us otherwise **on each** request, we will leave your prescription at the reception desk for you to collect

Please give your print-out to the Surgery. You can:

Hand it in to the receptionist at the front desk

Put it through the letter box when closed

Fax it to us on 01293 553490

Send it in the post

Send it in the post and provide a SAE for posting back to you

Apply on line, our website address is

<http://www.bridgemedicalcentre.co.uk>

Your prescription will be ready two working days later (if brought in on a Friday, it will be ready on the following Tuesday). For delivery to a chemist, or by post, please allow an extra day.

Common Questions and Answers

Q. What is a pre-prescription payment?

A. If you are on many prescriptions it may benefit you to 'buy' a pre-payment certificate from your chemist for the year.

Q. When should I put in my repeat request?

A. When you have only one week's supply of tablets left. If you are going away you can put in your request earlier than usual—just put a note on it to say why you are requesting your prescription early.

Q. Why don't you take repeat prescriptions over the telephone?

A. The surgery has approximately 11,000 patients and we issue a large number of repeat prescriptions each month. If every patient telephoned us, we would not be able to get any other work done and the telephone would be constantly engaged. Once you have used the computer print-out, you will see how easy it is. It could also be dangerous if a receptionist misheard an item of medication and the wrong item was issued.

Q. I've lost my computer print-out. What should I do?

A. No problem! Either use one of our pre-printed forms available in reception, or write your name, address and date of birth on a piece of paper, with the medication you require. When you collect your prescription there will be a new computer list for you to keep.

Q. Will you post my repeat prescription to me?

A. We can only send your prescription to the local chemists listed overleaf. If you want your prescription sent to another pharmacy, please give us a stamped envelope, addressed to that chemist.

Q. Some of my medicines have changed names. Why?

A. Many medicines have 'trade' names—e.g. Ventolin and Salbutamol inhalers. Medically there is no difference between the trade and the generic medicine. We try to use more generic medicines because they save the NHS money—money that can be used in other areas of patient care.

Q. I no longer take some of the tablets that are still on the computer print-out. What should I do?

A. Only tick the items you require now. The print-out is like a rolling log of medication that you are on or have had in the past and is useful to the doctors. When you need a review of your medication, you can ask your doctor to remove any item from your list and you no longer require

Q. I do have some questions that are not in this leaflet. What should I do?

A. Please telephone reception, or pop in to see us. We are here to help you.

Q. Why do I have to see a doctor for reauthorisation?

A. It is important that your medication be reviewed regularly at a Medication Review Appointment. This is required to check that your medication is still working correctly for you and that you are on the appropriate dosage and, that you are not experiencing side effects. There may also be better drugs available for your particular condition. This usually takes place every 6 or 12 months depending on the drug prescribed to you. The reauthorisation date is on your repeat prescription under that particular drug.

Chemists Who Collect From Surgery

Geddes 01293 524451

Kassams 01293 522919

Kamsons 01293 513336

Jades 01293 526994

Boots 01293 527158